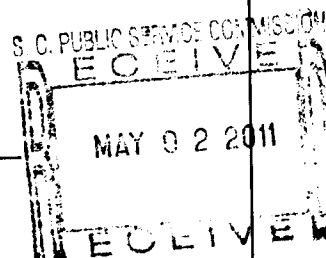


229483

2003-200-C

QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS



COMPANY NAME
QUARTER/YEAR

Covista, Inc.

1Q11

/ 2011

MONTH:

January 2011

February 2011

March 2011

Number of Customer Access Lines

259

283

259

New Service Applications Held over 30 Days

Trouble Reports / Access Line (%)

Same as ILEC

Same as ILEC

Same as ILEC

Customer Out of Service Clearing Times (%)

Same as ILEC

Same as ILEC

Same as ILEC

New Installs and Re-Installs Completed
within 5 Days (%)

Same as ILEC

Same as ILEC

Same as ILEC

Commitments Fulfilled (%)

Same as ILEC

Same as ILEC

Same as ILEC

Number of Lifeline Customers

Same as ILEC

Same as ILEC

Same as ILEC

Comments / Explanations:

Preparer's Name: Mark Lammert, CPAPhone and Email: 407-260-1011; mark@csilongwood.com

Mail completed form to:

Office of Regulatory Staff
Telecommunications Department
1401 Main Street, Suite 900
Columbia, SC 29201

(803) 737-0800

RECEIVED

PSC SC
MAIL / DMS